

# BARC Performance "At-A-Glance"

Calendar Year 2024

## Live Release:

to RPM, Rescued	
Pets Movement:	5,263
Total Transfers:	8,671
% Transferred to RPM:	60.7%
Payments to RPM:	\$394,725
Adoptions:	5,316
Return to Owner (RTC)	913
Trap, Neuter & Relea:	713
Animals Euthanized:	3,541
Dog Live Release %:	75.3%
Cat Live Release %:	88.2%
<b>Total Live Release %:</b>	<b>81.5%</b>

## Intake:

Over the Counter:	11,316
Field:	9,559
% Stray:	63%
% Owner Turn-in:	17%
% Other:	20%
<b>Total Intake:</b>	<b>20,875</b>

## Spay/ Neuter Surgeries Performed:

In House:	5,613
Houston Partners:	4,278
<b>Total Surgeries:</b>	<b>9,891</b>

## Revenue:

Wellness/Fixin' Housto	\$378,243
ACO Fees:	\$43,214
Licensing:	\$559,730
Private Funds:	\$218,450
Adoptions:	\$133,455
<b>Total Revenue:</b>	<b>\$ 1,333,092</b>

## Licensing:

New Licenses:	10,053
Renewals:	23,906

## Field Activity:

Citations issued:	1,888
Bites investigated:	1,100
Cruelty Confiscations	172

## AEO Activity:

Total Calls for Service:	56,673
Total Service Calls Con	33,406
<b>% Answered Calls:</b>	<b>58.95%</b>

### Priority 1:

Incoming Calls:	11,084
Completed:	10,936
Dispatched:	4
Pending:	1
Cancelled:	143
<b>% Answered Calls:</b>	<b>98.71%</b>

### Priority 2:

Incoming Calls:	6,125
Completed:	5,946
Dispatched:	42
Pending:	10
Cancelled:	127
<b>% Answered Calls:</b>	<b>97.93%</b>

### Priority 3:

Incoming Calls:	10,138
Completed:	9,703
Dispatched:	161
Pending:	2
Cancelled:	272
<b>% Answered Calls:</b>	<b>97.32%</b>

### Priority 4:

Incoming Calls:	29,305
Completed:	6,594
Dispatched:	1
Pending:	0
Cancelled:	22,710
<b>% Answered Calls:</b>	<b>22.50%</b>

### Priority 5:

Incoming Calls:	21
Completed:	6
Dispatched:	0
Pending:	0
Cancelled:	15
<b>% Answered Calls:</b>	<b>28.57%</b>



### **Live Release:**

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: <http://www.houstontx.gov/barc/asilomaraccords>

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

### **Intake:**

The total intake number represents a total of intakes of **dogs and cats**. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens

Field= Animals that were picked-up by animal control officers

### **Spay/ Neuter Surgeries Performed: Includes total reported by partners at time of report**

Houston Partners - This is collaborative effort between several groups and the City of Houston to address resident spay/neuter needs. These partnerships provide an opportunity for constituents to receive a low cost spay/neuter surgery, rabies vaccination, and microchip.

### **ACO Activity:**

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation